



PALM BEACH  
*Gardens*

**CITY OF PALM BEACH GARDENS**

**PURCHASING DEPARTMENT**

**SOLICITATION ADDENDUM**

**ADDENDUM NO. 4**

**DATE:** December 9, 2016

**TO:** All Potential Bidders

**SOLICITATION NO.:** ITB2017-071IT

**TITLE:** Network Vulnerabilities Analysis

**OPENING DATE:** FRIDAY, JANUARY 6, 2017 @ 3:00PM

This Addendum is and does become a part of the above-mentioned Solicitation.

The following questions were received from potential Bidders and the responses are provided as shown.

Question 1: Task 1: Personnel Interviews: How many individuals will be interviewed? Will the interviews focus on IT staff or various PBG staff members? Will CAO and council be involved? Will PBG create questions or will Info-Tech (ITRG) create questions and authorized by PBG?

*Response: The City expects that the 9 IT employees will be interviewed by awarded Bidder in order to determine compliance with IT security best practices. It is also expected that the awarded Bidder will create questions based on today's current threat environment.*

Question 2: Task 3: Scanning Of SQL Server Databases - External penetration scans will be conducted of all Microsoft SQL databases while connected remotely as well as on premise: Please confirm if full exploitation of vulnerabilities is required on all 69 SQL databases (ITRG opinion is this becomes a much larger engagement if full exploitation is required) or if all SQL databases are identical and a sampling can be tested or are all SQL databases to be scanned only, no validation of vulnerabilities?

*Response: Please provide clarification on the difference between full exploitation and scan only. The City has 5 SQL server instances (consisting of 69 individual databases) – the 5 instances are where the City would like a full vulnerability scan.... not each individual database.*

Question 3: Task 5: Scanning of External Hosts Exposed to The Internet and Task 8: Penetration Testing: Please confirm if full exploitation of vulnerabilities is required on all 35 live external IPs + [www.pbgfl.com](http://www.pbgfl.com) or are all IPs and website to be scanned only, no validation of vulnerabilities?

*Response: Need clarification as to the difference between full exploitation and scan only. The City requires more than just an Nmap. We expect the awarded Bidder to utilize an industry standard technique for accomplishing this.*

Question 4: The request has stated a number of different security tools to use for scanning, exploitation. Is this a guideline or are we open to use what we feel is the best tool for the specific type of test? ITRG uses a combination of commercial, open source and proprietary tools along with manual validation of vulnerabilities. Is this acceptable?

*Response: The security tools listed in request are listed as an example. All industry standard solutions are permissible.*

Question 5: Method of Award: Lowest Price: The request states that the Contract award will be made to the responsive and responsible Bidder who submits the lowest price to perform the service (page 12). The City will award the contract to a single vendor. However, the request also states that 3 reference letters (page 17) are required. Please clarify the requirement for the reference letters if contract award is based on lowest price only?

*Response: The Method of Award is to the "...responsive and responsible Bidder..." who offers the lowest price. Letters of references are used to assist with determining vendor responsibility.*

Question 6: What is the approximate amount of key personnel that need to be interviewed during the assessment?

*Response: Please see response to Question 1 above.*

All other terms, covenants and conditions of the subject solicitation and any addenda issued thereto shall apply, except to the extent herein amended.

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**CPPO, CPPB, CPSM, C.P.M., CAP-OM, CPCP, FCCM, PMP  
Purchasing and Contracts Director**